

Surgery and PPG updates from the above.

- The Coastal Practices have been successful in Pharmacists in General Practice Bid so will start to plan the program - The PPG were given a talk by the clinical pharmacist who works at one of the Coastal Partnership Norwich Branch highlighting the role and responsibilities. The information was received positively by the members and feel that the clinical pharmacist who could spend time with the patients to explain may reduce medicine wastage and non-compliance.
- Gone live with EPS some teething issues but generally working - The teething problems have been voiced at our PPG meeting and the Partnership practices are aware of the problems. PPG members have made some suggestions to improve the service.
- Three new nurses started with the Partnership working across all the sites on the coast -
- We had a talk at our last PPG meeting from the District Nurse/Palliative care Nurse who informed us that the Coastal area is lucky to have a full complement of District Nurses Team and with the introduction of Continuity of Care the feedback from the service users has been positive to date.
- HealthWatch has been into Ormesby and reported that the practice is working well and the patients are very happy.
- The PPG work Plan has been on hold due to the key members having health issues and family commitments.
- The PPG is working with just the Chair undertaking all the office and clerical work since August.
- The Coastal PPG has made contact with our Wymondham surgery PPG members and we have representations at each other's PPG meeting that has been very helpful and informative.
- Discussions have begun on to having some joint meetings with our Wymondham and Norwich branch of the PPGs
- The PPG will be discussing and devising a Patient Survey Questionnaire as the members feel that the FFT does not inform the surgery about the details of the good/not helpful service provisions