

If you are happy to become a Member and attend the meetings or a Virtual Member, please complete your details below and hand this form back to reception

Name: _____ **Phone No:** 01493 _____

Address

Post Code _____ **Email:** _____

This additional information will help to make sure we try to speak to a representative sample of the patients registered at this practice.

Are you? Male Female

Age	Under 16		17-24		25 - 34		35 - 44	
Group	45 - 54		55-64		65 - 74		75 - 84	
	Over 84							

To help us ensure our contact list is representative of our local community please indicate which if the following ethnic background you would most closely identify with?

White				
British Group		Irish		
Mixed				
White & Black Caribbean		White & Black		White & Asian
Asian or Asian British				
Indian		Pakistani		Bangladeshi
Black or Black British				
Caribbean		African		
Chinese or other ethnic				
Chinese		Any Other		

Please describe how often you attend the surgery.

Often		Occasionally		Rarely	
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Thank you.

Please note that no medical information or questions will be responded to. The information you supply us with will be used lawfully, in accordance with the Data Protection Act 1988. The Data Protection Act 1988 gives you the right to know what information is held about you, and sets out rules to make sure that this information is handled properly.

The Coastal Partnership Patient Participation Group (PPG)

for

**CAISTER, HEMSBY, MARTHAM and
ORMESBY**



Martham Medical Centre
Hemsby Road, Martham
Great Yarmouth
NR29 4QG

Email :- coastalprg@outlook.com

Or

Phone your local surgery or speak to the receptionist



The Coastal Partnership has an active **Patient Participation Group**. Are YOU interested in finding out more about the Practice?

Would YOU like to have a say in supporting your Local Surgery?

If so, we would like to hear from you. You can join either our traditional style patient participation group (attend informal meetings) or sign up for our virtual member group (receive information by email)

WHAT IS THE ROLE OF THE GROUP?

At its simplest, patient participation refers to patients who wish to take a more active interest in their local practice. The idea is for patients and staff to work together to share views to help and help improve the services offered at the Practice.

MORE ABOUT WHAT THE GROUP CAN TRY TO DO

Let the practice know more about the level and standard of service they provide from your point of view

Help the practice decide on overall service priorities

Gives the practice and patients the platform to discuss topics of interest in their Surgeries

WHO WILL BE ON THE GROUP?

The group is run by and for **Registered Patients** drawn from across the practice. We have 6 meetings per year at the Martham Surgery.

WHAT THE GROUP IS NOT ABOUT

We will not deal with personal medical issues or individual patient complaints as there is already a well established procedure to deal with these

VIRTUAL MEMBERSHIP FOR PATIENT PARTICIPATION GROUP



Perhaps you would prefer not to attend meetings and join our virtual group?

We will also ask the members of this representative group some questions from time to time, such as what you think about our opening times or the quality of the care or service you received. We will contact you via email and keep our surveys short so it shouldn't take too much of your time.

We aim to gather as many patients from each surgery as possible to get a truly representative view from you all.

Would you like to be a Virtual member

Would you like to be a full member