

Coastal Partnership PPG Annual Report April 3rd 2017

2016/17 has been a reasonable year for the group:

We decided to restrict our general meetings to four each year, and to hold additional meetings of more general interest at least twice each year.

The four general meetings have focussed on working with the practice to resolve issues around prescribing and dispensing medication; on clarifying appointment processes within the four surgeries in the group, on community transport and on the flu campaign.

I have been disappointed by the apparent lack of interest in the PPG shown by doctors during the last year. With the huge changes coming to Primary Care, with the Sustainability in Transformation Plan and the Primary Care Strategy it is very important that we work with doctors as well as other medical professionals if we are to understand the new world and to create a system that is understood by and workable for patients and professionals alike.

Members of this group will be extremely important in helping other patients to understand the changing approach to Primary care.

That having been said, we have had excellent input from the practice manager, the new clinical pharmacist and the Practice Quality administrator.

The more general meetings have proved challenging to arrange. However, the first one will focus on prescribing and dispensing, and will be led by Mary, one of the clinical pharmacists.

The second meeting will be led by medical staff and will describe their understanding of the new ways of working and the challenges and benefits for this practice, and, I hope, for patients.

There will be time for discussion and exploration of the issues with the expectation that both PPG members and medical professionals listen to and learn from each other
My aim is to set up a regular exchange of information and feedback with the practice